

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 26th day of November 2019

C.G.No:93/2019-20/Kurnool Circle

Present

**Sri. Dr. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas**

**Chairperson
Member (Technical)
Member (Finance)**

Present

**B.G.Ramesh,
76/111 A,
Nirmala Nagar,
Bellary Road,
Kurnool -Dist .**

Complainant

AND

**1. Assistant Accounts Officer/ERO/Kurnool
2. Deputy Executive Engineer/O/Kurnool 1
3. Executive Engineer/O/Kurnool**

Respondents

ORDER

1. Complainant presented a compliant stating that he is not using the supply for the last 4 years. Bill was issued on every month under status '09' but in the month of 06/2019 bill was issued for Rs.73,404/- with status '01' and as he is not using the supply. The bill may be withdrawn.
2. Respondent No. 2 filed written submission stating that service connection No.8311302047274 was released under Cat-III with contracted load of 73 HP in the name of B.G. Ramesh. The service was billed under status '09' since June '13 as there was no activity in the premises and as it was vacant. Consumer has paid minimum demand charges every month regularly. Recently consumer started the activity in the premises. During the billing in 06/2019 it is observed that consumption is on high side based on KWH and KVAH reading. The same was intimated to the

DESPATCHED
DATE 30/11

consumer. Consumer had registered a complaint for testing the meter and accordingly the meter was tested by AE/CT Meter -1/ Kurnool at the premises on 17.06.2019. The meter was replaced and the meter was sent to manufacturer of meters for testing.

Subsequently additional written submission was filed stating that meter was verified by the manufacturing company and found that energy recorded was normal and there was no abnormal recording. Consumer had paid the amount.

Respondents stated that complainant started activity in the premises recently. They observed that consumption is at high side during the billing in 06/2019. Respondents also furnished details of KWH, KVAH and MD particulars on 04.05.2019 and 06.06.2019. The particulars are as follows:

Date	KWH ®	Consumption	KVAH (R)	Consumption	MD in KVA
04.05.2019	966	0	1515	0	0
06.06.2019	10761	9795	11331	10316	7.2

3. Point for determination is whether the bill issued by the respondents in the month of 06/2019 for Rs.73,404/- is liable to be revised ?

According to the respondents after the complainant paid for testing the meter at mee-seva counter on 07.06.2019 the meter was replaced and sent to manufacturer for report. Subsequently the CT meter data verified by UTL Company (Manufacturer) and found that energy recorded was normal and there was no abnormal recording and issued report that performance of meter was found OK. Subsequently the consumer has paid the amount. The meter test report issued by the manufacturer company clearly shows that meter functioning

is normal and the particulars of KWH and KVAH furnished by the respondents on 04.5.2019 and 06.06.2019 clearly shows that consumption is at high side . So there is no need to revise the bill.

4. There are no merits in the complaint. In the result complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the Vidhyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

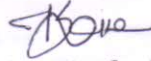
This order is passed on this, the day of 26th November 2019.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.